**Hospitality Team**

August 2021

# Vision

*‘Welcome one another, therefore, just as Christ has welcomed you, for the glory of God.” (Romans 15:7)*

The Pastoral Care Ministry of Hospitality helps the church community offer hospitality and therefore nurture a culture of welcome for visitors and those who are wondering about joining our community. This Ministry also helps provide connection points and pathways to belonging. This happens through a Hospitality Team that engages with newcomers on Sunday mornings and undertakes to journey with those who want to connect with the congregation in an ongoing way.

# Role and responsibilities of the Hospitality Team

* One Hospitality Minister rostered on each Sunday
* Engage with newcomers on Sunday morning and journey with those who want to connect with the congregation in an ongoing way over an extended period
* Provide connection points and pathways to belonging by introducing newcomers to others in the congregation and exposing them to the opportunities for involvement at BUC (groups, rosters, etc).
* Be driven by the needs of the newcomer, softly, softly encourage participation through personal contact, responding to interests and providing referrals
* Collect details from those newcomers who wish to provide them, eg Name, Address, Email address, Phone/Mobile number
* Update the Newcomers Database with new people’s details
* Be sensitive to the confidentiality of information gained in the course of the role and responsibilities and in any information written into the Newcomers Database.
* Nurture a culture of welcome within the BUC congregation for visitors and those who are wondering about joining our community
* Assist settled newcomers transition into the BUC community

Education and Support

* Attend orientation and training sessions provided to the team

Reporting requirements

* The Hospitality Ministry reports to the Pastoral Care Oversight Committee (one member of the team is on the Pastoral Care Oversight Committee).

Meetings – Members to:

* Attend bi-monthly meetings regularly as a group of Hospitality ministers and work as a team communicating about new people, their interests, connections into the BUC community, etc
* Attend Joint meetings twice annually where all pastoral care teams meet together

# Volunteer Characteristics

* A good and sensitive communicator face to face and via electronic means
* A connector of people/resources
* Attend worship regularly
* Familiarisation with and work within the BUC Culture of Safety policy
* Familiarisation with and work within UCA code of ethics
* Obtain an up-to-date Working with Children Check (WWCC)